



*Keeping the Participant at the heart of all we do*



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*Read good news stories about people we support, our staff and communities.*

### UPDATES & NEWS

*Find out the latest Magenta, NDIS and aged care updates.*

### A MESSAGE FROM WENDY

*Hear from Magenta CEO, Wendy.*

### NEW TEAM MEMBERS

*Join us in welcoming some new team members.*



### Quote of the month



*"I don't need easy.  
I just need possible".*

*~ Bethany Hamilton ~*



## TEAM WORK MAKES THE DREAM WORK!



**Image Description:**  
Hayden Seibuh warming up for his game.

Hayden Seibuh is one athletic superstar! Not only is Hayden a basketball champion, but he also was a competitive swimmer for five years and even competed in the Rio Olympic Trials. He had achieved everything he wanted out of swimming and decided to try something different. He played basketball when he was younger and really enjoyed it, so he made the switch in late 2016.

In this time, Hayden has played at premiere level and has represented state and country in his short five years playing the sport. He is exceptionally proud of what he has achieved and proudly displays his trophies around his home.

We asked Hayden what it is he loves most about playing basketball. He said, "It's fun, I have great banter with the team, and I like the competitiveness of the game."

His dedication to the game is very impressive. He trains 4-5 times per week and regularly attends the gym to keep up his fitness. On top of this, Hayden recently started coaching young people aged 8-18 with disabilities in Toowoomba and passing on his knowledge and passion for the game.

Matt, Hayden's support worker, was able to watch him in action and said, "Hayden was so great with the kids. He kept the older players interested and also managed not to overwhelm the younger players."

**Hayden, we think you are a superstar!**  
Keep up all the great effort, and we can't wait to see what you achieve in the sport in the future!

For more info on Hayden's team, the QLD Spinning Bullets, you can visit their [Facebook page](#).



## DRIVING GOALS

Malcolm has been a participant with Magenta for over a year now after suffering from a stroke. In this time, Malcolm has received support from his Gladstone team to access appointments and build capacity in his day-to-day life.

From tying his shoelaces to receiving back his licence, Malcolm's progress since joining Magenta has been incredible! Congratulations, Malcolm!



Image Description: Malcolm driving his vehicle

## DREAM TEAM



Image Description: Jonny and Wendy

Jonny and Wendy both shared their "why" in our recent Magenta Meets virtual event, and it was a real heartfelt moment.

Both Jonny and Wendy know what it's like to be a family living with a loved one with a disability, and their backgrounds and story is what makes Magenta so unique and special.

Magenta was started because Jonny knew what it felt like to sit on the other side, and the fact that Wendy, our CEO, does too, is the reason we will always be participant focused.

## CHILLY WALKS WITH CHRIS

We were lucky enough to recently meet up with Chris and his support worker Matt on their weekly walk at Queens Park in Toowoomba.

During our catch up, Chris mentioned one of his goals is to one day own a bull terrier dog, named Rex to which Matt replied, "Mate, that's a great goal. We can absolutely work on making that happen for you one day."

Supporting our participants towards achieving their goals will always be our focus.



Image Description: Chris & Support Worker, Matt

## NDIS

## VACCINE INFO

All NDIS participants aged 16 years and over, and carers aged 16 years and over are eligible to receive the COVID-19 vaccine. The NDIS has also announced this week that 12 year old participants will soon be eligible for Pfizer.

To find out how to book a vaccine, go to the [Information for people with disability webpage](#).

## CONGRATULATIONS

## DAVE



Say hello to our new Shared Services Leader, Dave.

Dave has previously filled the role of People Leader and has now stepped up to take on the newly created position at our Corporate Support Office in Toowoomba.

Dave is a great Magenta Heart fit and uses his extensive experience to walk alongside our team to support them to keep the participant at the heart of all we do.

Looking at that big smile, we'd say Dave is pretty happy and excited about his new role.

Congratulations Dave!



# NDIS REPORT SHOWS IT'S SUPPORTING ALMOST HALF A MILLION PEOPLE

The latest quarterly NDIS report shows that the NDIS is now supporting **466,000** Australians, and we think it's pretty incredible that we get to be a part of that!

The quarterly reports assist the NDIS to understand better the problems the Scheme is facing and assist in developing solutions to improve it.

Minister Reynolds says, "We can't shy away from the Scheme's challenges and the need to keep improving participant experience."

We couldn't agree more with that statement! For more information about the NDIS quarterly report, you can visit the NDIS updates [page here](#).

## MEET BRAIDEN



Over a year ago, Braiden had a goal to work on wellness and build his fitness level. In this time, he has established an impressive fitness routine that is supported by his support worker, Kim.

Braiden and Kim complete a 5km walk each week around the Goonellabah Hills. His exercise routine has helped improve his mindset and assists in controlling his anxiety.

This is awesome, Braiden!

## A MESSAGE FROM WENDY



*"Coming together is a beginning".*

*"Working together is success".*

*"Keeping together is progress"*

Hello there,

I hope this message finds you safe and healthy.

I know how tough this month has been for everyone, particularly our participants, families, and staff in our NSW regions. During this difficult time, it has been amazing to hear of our support workers' positive outlook and inventiveness to ensure we can still provide our support through the strict limitations. We know from last year that it is critical to keep our participants connected and busy for their wellness and this is at the forefront of our actions this time around.

To ensure that you have 24-hour access to your local Magenta team, we have recently introduced on-call numbers at each site. The on-call phone will be staffed by a different Team Leader each week which will ensure you have someone available out of hours for those emergent needs. For more details on this, please get in touch with your local office or Team Leader.

With COVID preventing across border travel, our quarterly training sessions, "Magenta Meets" went ahead virtually last week with people from each site joining together using Zoom to learn and share ideas. The Meets are an opportunity to build on our foundation to ensure we keep the participant at the heart of all we do. We also learnt about how each of us has a connection to the Magenta Heart and it was truly amazing how many of our leadership team have direct lived experience with disability – we have not ended up at Magenta by accident!! Despite the fact we were all so far apart, I am truly amazed at how well we connected as a group. I'm super proud of how Magenta steps up when times get tough and 'finds a way'!



## MEET THE TEAM

### INTRODUCING HAYLEY



We are pleased to introduce you to our new Finance Officer, Hayley.

Hayley has joined our support team, who work tirelessly in the background to support our people on the ground to do their beautiful work.

She will be assisting in all aspects of finance, plan management, and service agreements.

Welcome to the Team, Hayley!

## CONTACT US



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Magenta Community Services



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## PLAN MANAGEMENT



### DID YOU KNOW WE OFFER PLAN MANAGEMENT SERVICES?



*Hi Kerrin,*

*I want you to know I see your hard work and want to express my gratitude for your communication.*

*With my memory problems, I'm able to trust completely that once I have passed something on to you, it won't require any follow up to see the status, and that really takes a load off my shoulders.*

*~ Kelly Griffiths*



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